# CORPORATE & CONTINUING EDUCATION

### ENGAGING OUR COMMUNITY IN LEARNING, EXPERIENCES & GROWTH

- **R**EGISTER NOW!
- LEARN TO PAINT PAGE 3
- ARTIFICIAL INTELLIGENCE
   CLASSES PAGE 12
- ONLINE TRAINING
   DEVELOPMENT PAGE 13
- Leadership Certificate page 24



# Winter/Spring 2024 Feb -June



# WHAT'S INSIDE

### **CONTINUING EDUCATION**

Arts & Crafts	3
CREATIVE WRITING	3
Home & Garden	4
Music	5

### **CAREER & PROFESSIONAL DEVELOPMENT**

FLAGGER	8
TEAGGER	0
Business Communication	8
Managing & Supervising	9
HR Professionals	10
Artificial Intelligence	12
Accessibility	12
ONLINE TRAINING DEVELOPMENT	13
Media & Content Development	14

### COMPUTER APPLICATIONS

Adobe	16
Databases & Programming	16
MICORSOFT OFFICE	17-18
ITIL	19
SharePoint	19

### **PROFESSIONAL CERTIFICATES**

Business Analysis	20-21
Graphic Designer	22-23
Leadership Development	24-25
Project Management	26-27
TECHNICAL SOLUTIONS DELIVERY	28-29

### Classes are designed for adults ages 18 and older, unless otherwise specified.

### **INCLEMENT WEATHER**

In the case of inclement weather, natural disasters, power outages or other incidents that can disrupt the operations of the college please monitor local radio and TV stations. To sign up for alerts, text "spsccalerts" to 67283.

### How to Read the Schedule

Date(s) Days 9/10-9/12 Code# Code 12345

TuThF Location Lacey Campus

L1-182

Price Time 6:45pm-8:45pm Building, Room#

\$50

### LOCATIONS

Lacey Campus **Olympia Campus** 

4220 6th Avenue SE, Lacey 2011 Mottman Rd, Oly.

#### https://spscc.edu/maps-locations

### **2** EASY WAYS TO REGISTER





ONLINE - Go to spscc.edu/cce, select your classes, set up an account and pay with a credit card.



**OVER THE PHONE - Call** 360.709.2020 and use a credit card or request a company invoice.

### **PARKING INFORMATION**

Parking at Lacey Campus and Olympia Campus is free. Maps for all class locations are available online at spscc.edu/cce under About CCE/Directions.

### **REFUND POLICY**

Payment is due at the time of registration. If a class cancels, you will receive 100% refund. If you choose to withdraw from a class you need to do so 5 business days prior to the 1st day of class to receive a 100% refund.

# **ARTS & CRAFTS**

**PORTRAIT DRAWING WITH CHARCOAL AND PASTEL PENCILS** In this course for intermediate drawing skill levels, participants will learn over the course of four weeks the tools, techniques and concepts to create a compelling portrait (above the chest) with guided instruction using charcoal and pastel pencils. With the use of a portrait photo source, each session will include guided stepby-step instructions. Please see website for supply list.

Instructor: Divina Clark

2/6-2/27	Tu	6:00pm-8:00pm	\$99
Code 38143	Lacey Campus	Buiding 1, room 191	

#### IMPRESSIONIST PAINTING: FLORAL STYLE

In this four-week class, you will learn the fundamentals of impressionist painting—floral style. You will explore French and modern impressionist paintings; create two compelling floral paintings through step-by-step guided instruction using acrylic paints and photo sources; learn how to build layers with shape, form and value through simple, short, quick brush strokes; and how to use and mix bright, vibrant colors to capture light. Please see website for supply list.

Instructor: Divina Clark

3/6-3/27	W	6:00pm-8:00pm	\$99
Code 38162	Lacey Campus	Buiding 1, room 191	

#### PAINTING PORTRAITS: MIXED MEDIA STYLE!

Let's take your portraint drawing skills up a notch and use it as part of a fun process for painting. In this four-week course, you will use charcoal outlining, water-based underpainting and painting with oil paints for the final layer. Please see website for supply list. Instructor: Divina Clark

4/17-5/8	W	6:00pm-8:00pm	\$99
Code 31589	Lacey Campus	Buiding 1, room 180	

#### SPRINGTIME FLORAL DRAWING WITH COLORED PENCILS

Let's celebrate spring in this three-week drawing course for beginners. You will learn the fundamentals for drawing spring-themed florals using colored pencils. Please see website for supply list.

Instructor: Divina Clark

5/22-6/5	W	6:00pm-8:00pm	\$85
Code 31715	Lacey Campus	Building 1, room 180	



# **CREATIVE WRITING**

#### **UNLOCKING CHARACTER MOTIVATION**

Participants in this course will learn how to identify character needs, how to create motivation for both protagonists and antagonists, how to increase pacing through motivation, and how to make a character's motivation evolve throughout the story.

Instructor: Lindsay Schopfer

1/25	Th	6:00pm-7:30pm	\$35
Code 23115	Lacey Campus	Buiding 1, room 173	

#### MAKE YOUR NOVEL A PAGE-TURNER

Participants in this workshop will learn how to establish a pattern of conflicts and resolutions throughout the story, how to balance description with action, and how to build up to the story's climax.

Instructor: Lindsay Schopfer

4/11	Th	6:00pm-7:30pm	\$35
Code 27358	Lacey Campus	Buiding 1, room 173	

#### MARKETING YOUR CREATIVE WRITING

Rather than presenting outdated strategies that only work for a few lucky people, author Lindsay Schopfer will share some workable tips and suggestions for increasing book sales in any genre. Students will learn what the actual value of social media is, how to tell a gimmick from a practical marketing strategy, and how to avoid self-promotion burn-out.

Instructor: Lindsay Schopfer

5/16	Th	6:00pm-7:30pm	\$35
Code 27356	Lacey Campus	Buiding 1, room 173	

# HOME & GARDEN

#### Теа Тнуме – Маке & Таке

Learn the basics of tea plants, how teas are developed and flavor profiles. We will examine the many ways to brew your perfect cup while we sample several types and learn how to create your own unique tea blend with combinations of herbs, flowers and "tea." Great for gift giving and for your own enjoyment!

Instructor: Kerri Bailey

	,		
2/6	Т	6:00pm-7:30pm	\$45
Code 34571	Lacey Campus	Building 1, room 173	

#### **PRUNING YOUR LANDSCAPE**

This class will take the confusion out of pruning chores. In addition to learning basic techniques, tools and equipment, we will discuss how and when to prune trees, shrubs, fruits, berries, vines, grasses and perennials as well as deadheading and dormant spraying.

Instructor: Kerri Bailey

3/5	Т	6:00pm-7:30pm	\$35
Code 34570	Lacey Campus	Building 1, room 173	5

#### PLANT PROPAGATION METHODS

We will discuss the various methods of plant propagation of houseplants, ornamental and edible plants and discover when these processes can be done either indoors or outdoors given the particular season. Instructor: Kerri Bailey

 4/9
 T
 6:00pm-7:30pm
 \$35

 Code 26857
 Lacey Campus
 Building 1, room 173

#### **ORGANIC GARDENING BASICS**

We will cover the basics of gardening and plant care including fertilizers, natural pest control, compost and mulch, beneficial microbes and insects, and proper watering, pruning, planting and propagation. Instructor: Kerri Bailey

5/7	Т	6:00pm-7:30pm	\$35
Code 26852	Lacey Campus	Building 1, room 173	

#### FORAGE IN YOUR BACKYARD

In this class, we will learn how to identify garden weeds, medicinal, edible and aquatic plants that are native or introduced to the PNW as well as their traditional uses. Instructor: Kerri Bailey

 6/4
 T
 6:00pm-7:30pm
 \$35

 Code 26848
 Lacey Campus
 Building 1, room 173



# What's cooking?

We have cooking courses under development. Keep an eye out under Personal Enrichment, Home & Garden at spscc.edu/cce.



# MUSIC

SPSCC music instruction classes are co-scheduled with for-credit programming and are offered for community members who have an interest in serious study. Most classes participate



in a mandatory performance. Please see website for more information.

Spring quarter dates coming soon!

#### SPSCC JAZZ BAND

Provides the instrumentalist an opportunity to study, rehearse and perform selected jazz music. Develops skills of musical improvisation.

 1/9-3/19
 T
 6:00pm-8:30pm
 \$90

 Code 34604
 Olympia Campus
 Building 21

#### SPSCC SYMPHONY ORCHESTRA

The orchestra is open to students, faculty, staff, and community members. Enrollment requires teacher permission.

 1/11-3/14
 Th
 7:00pm-9:30pm
 \$90

 Code 34610
 Olympia Campus
 Building 21

#### SPSCC PERCIVAL CHOIR

You will work on the basics of good choral singing as we prepare works from standard choral literature for a performance at the end of the quarter.

 1/10-3/20
 Th
 6:15pm-8:45pm
 \$90

 Code 34608
 Olympia Campus
 Building 21

#### SPSCC CHAMBER SINGERS

Basic principles of chamber ensemble singing and study of appropriate choral literature.

1/9-3/19	TuTh	1:20pm-3:05pn	n \$90
Code 34638	Olympia	a Campus B	uilding 21

#### Access Services

Support services and classroom accommodations are available to qualified students with disabilities. Upon registration, contact (360) 596-5306.

### You can also join the music department for an upcoming concert!

Concerts are held at the Kenneth J. Minnaert Center for the Arts in Building 21 of the Olympia Campus. \*Admission is a suggested \$15 at the door

#### "Poetry in Motion" Friday, March 15

This program celebrates the joining of music and literature, featuring choral settings of some of the greatest poets of all time.

#### "Beauty & Passion" Saturday, March 16

This orchestra concert will feature music by Gottschalk, Kalinnikov, Mozart, and Puccini with guest conductor Nickolas Carlson.

#### Spring Choir Concert Friday, June 7

The choirs will combine to perform Carl Orff's beloved masterwork Camina Burana with two pianos, percussion ensemble and soloists.

#### "Summer Samba" Saturday, June 8

The orchestra and jazz band will team up to present this concert, including music by Dvorak and Gottschalk and world premiere of Devil's Samba by local composer/arranger Gerry Amato.



### PERSONAL & PROFESSIONAL SKILLS ONLINE

#### LOOKING FOR MORE OPTIONS?

SPSCC is partnering with Ed2go to offer highly interactive courses that you can take entirely over the internet. All of the courses are led by expert instructors, many of whom are nationally known authors. The online courses are affordable, fun, fast, convenient, and geared just for you.

Visit **www.ed2go.com/spscc** to explore the entire course list. There are over 300 courses available. You register directly on the ed2go web page and classes start once a month.

#### Here is a small sampling of courses available

- Speed Spanish
- GRE Prep Series
- Grant Writing
- Helping Elderly Parents
- Effective Business Writing
- SAT/ACT Prep
- Veterinary Assistant Series
- Secrets of the Caterer
- Starting a Nonprofit
- Stock Trading
- Legal and Ethical issues in Healthcare
- Romance Writing

### How ED2GO CLASSES WORK

Ed2go courses are entirely online. You can work on course material whereever and whenever you have internet access.

What does "Instructor Led" mean? Instructor-Led courses operate on a rolling monthly basis. After enrolling, you will receive lessons on a set schedule over the duration of your course.

What does "Self-Paced" mean? Self-paced tutorial courses are open enrollment, meaning you can enroll and start a cousre any time it is convenient. You receive the lessons immediately after enrolling and can complete the course content anytime during your access period.



spscc.edu/cce

The Kenneth J. Minnaert Center for the Arts South Puget Sound Community College Gallery Hours Monday - Friday 12:00 to 6:00 pm 360-596-5527 spscc.edu/gallery

Collaboration Installation February 12 – March 15, 2024 Opening reception:

FRIDAY, FEBRUARY 16, 6:00 – 7:30 PM



SPSCC art students, led by a visiting artist, will participate in a multi-session workshop that culminates in an exhibition of the work in the gallery. Students will experience all aspects of a collaborative project, including planning, production, installation, and presentation.

Image Text: Visiting Artists – China Faith Star, 2021 – Reid Ozaki, 2022 – Emily Adams, 2023

### Arts & Entertainment

SPSCC sets the stage for creativity, culture, and showcasing in the community. In addition to the courses we offer, you can also join us for innovative and inspiring gallery exibitions, theatre performances, concerts, lectures and more. Check out the offerings at: spscc.edu/ entertainment



### Partner With Us!

We love to partner with Thurston County businesses and organizations to create an educated and enriched community. If you are a local organization offering, or would like to offer, community-focused education, and you want to partner to develop and promote your programs, email us at conted@spscc.edu.

# **CAREER & PROFESSIONAL DEVELOPMENT**

These classes are designed to help you build the career skills to enter the workforce, take classes to meet continuing education requirements in your industry or develop your individual skills to be successful in your current or future position.

### INDUSTRY SKILLS

#### FLAGGER CERTIFICATION

Get trained for a new job as a Certified Flagger! Upon successful completion of this course and passage of the exam, you will receive a Washington Department of Transportation Certification Card that is valid for three (3) years. This card is also valid in Oregon, Idaho and Montana. In addition, you will receive an American Traffic Safety Services Association National Flagger Certification Card, which is currently valid in 48

states (all except Washington and Oregon) and for four (4) years. As state laws, rules and requirements are subject to change, students are responsible for verifying the national certification is accepted in states outside of Washington at the time of employment.

Instructor: Michelle Foy			
2/7	W		
Code 27870	Lacey Campus		
3/6	W		
Code 27871	Lacey Campus		
4/3	W		
Code 22598	Lacey Campus		
5/1	W		
Code 22599	Lacey Campus		
6/5	W		
Code 22600	Lacey Campus		

#### STOP THE BLEED ®

The number one cause of preventable death after injury is bleeding. Take the STOP THE BLEED® training to become empowered to make a life-or-death difference when a bleeding emergency happens using three basic techniques.

This class can be delivered at our site or at yours. If you are interested in holding this training for your agency or organization, please email us at <u>conted@</u> <u>spscc.edu</u> or call us at 360-709-2020.



8:30am-4:00pm \$75 Building 1, room 188 8:30am-4:00pm \$75 Building 1, room 188

### **BUSINESS COMMUNICATION**

#### **COPYEDITING BASICS FOR BUSINESS WRITING**

Join award-winning author Lindsay Schopfer in this introductory workshop designed to introduce participants to the fundamentals of copyediting for effective corporate communication. Through interactive discussions and practical examples, participants will learn essential copyediting techniques to enhance their editing skills and produce polished written communications in a business context.

Instructor: Lindsay Schopfer

2/13	Т	6:00-7:30pm	\$35
Code 23119	Lacey Campus	Building 1, room 173	

#### AI IN BUSINESS: APPLICATIONS AND OPPORTUNITIES

Embark on a thrilling journey into the realm of AI, where practical applications and boundless opportunities await. From the warmth of AI-powered customer interactions to the magic of data-driven insights, we'll navigate the ethical landscape and empower you to craft a strategic roadmap for your business. Uncover the real-world insight, ethical compass, and strategic wizardry needed to harness AI's transformative power in your business endeavors.

Instructor: Lindsay Schopfer

spscc.edu/cce

5/30	Th	6:30pm-8:00pm	\$35
Code 27289	Online with Zoo	om	
6/6	Th	6:00pm-7:30pm	\$35
Code 27290	Lacey Campus	Building 1, room 17.	3



9

# MANAGING & SUPERVISING

STRATEGIC PLANNING FOR PROGRAM & PROJECT
MANAGERS CERTIFICATE (75 HRS) PDUS SEE PAGE 26

15 hrs Project Management Essentials
15 hrs Program Management Fundamentals
15 hrs Project-Driven Change Management
15 hrs Organizational Strategic Planning
15 hrs Stakeholder Management & Project Governance

#### **PROJECT MANAGEMENT ESSENTIALS**

Course Description (page 27)

#### **PROGRAM MANAGEMENT FUNDAMENTALS**

This two-day course lays a foundation for program success, for the new program manager taking over an existing program, to the existing program managers considering launching new programs, and everyone in between. The course addresses the importance of program alignment with organizational strategic goals, program stakeholders, and the benefits provided by the program. This alignment ensures management support of the program and aligns the program for success. Practical program management approaches, tools and templates will be addressed during the course. Offered November 2024

#### **PROJECT-DRIVEN CHANGE MANAGEMENT**

This two-day course addresses project-driven change management as it relates to both projects and programs. The course identifies the need for project managers to focus on the humanistic, programmatic and organizational implications of change driven by projects and the programs they support and a critical project success factor. Students will discuss the need for stakeholder involvement in all elements of a project's initiation, planning, execution and close phases. Through the use of case studies and group projects, students will address the need for comprehensive transition planning to support of the organization and the programs to which project managers hand off their project solutions. Specific emphasis is placed on John Kotter's 8-step change process and how it supports effective change management. Instructor: Heidi Brownell.

3/14-3/15ThF8:00am-4:30pm\$395Code 39396Lacey CampusBuilding 1, room 191

#### **ORGANIZATIONAL STRATEGIC PLANNING**

This course identifies the philosophy and practical approach for strategic planning as a tool for effective program development within the public, private and nonprofit sectors. The course lays the foundation for successful strategic planning and takes students through the process for developing actionable strategic goals and objectives to guide program development. The course identifies how successful organizations integrate strategic objectives as a guiding element of successful portfolio management and program planning processes, to ensure the alignment of programs and their component subprograms, projects and ongoing operations to meet internal and external stakeholder needs.

Offered July 2024

**STAKEHOLDER MANAGEMENT & PROJECT GOVERNANCE** Course Description (page 27)

### **MANAGING & SUPERVISING**

Many supervisors and managers in today's workforce have been promoted into their positions because they excelled at the technical aspects of their jobs. They may be highly skilled individuals, but often lack the experience to manage and supervise people with solid leadership abilities.

## STRATEGIC PLANNING: EFFECTIVE TEAMS MAKE ALL THE DIFFERENCE

Effective teams are the cornerstone of any successful strategic planning effort. In this one-day course, you will learn skills to assemble and manage an effective team that will take an idea and turn it into action. After taking this course, you will be able to identify key people to have on your team, develop a timeline and structure for the planning efforts and efficiently guide your team to a successful outcome. Dates to be determined

# We will be adding more classes in this area. Be sure to check them out!

# HR PROFESSIONALS

#### THE HUMAN SIDE OF BUSINESS!

#### Build Your Skills To

- Create a talent management culture for your organization.
- Develop and implement employee training programs to increase individual and organizational effectiveness.
- Understand and apply federal, state and local workplace health, safety, security and privacy laws and regulations.
- Actively participate in strategic planning and implementation strategies.
- Evaluate and balance relationships between employee and employer.

#### HUMAN RESOURCE ESSENTIALS

An introduction to the challenging and ever-changing field of human resources, this overview class will use real-life case studies as a basis for discussing HR's role and its potential impact on an organization. The class will cover acronyms and jargon used in the profession; the competencies required to be successful as an HR practitioner

Dates to be determined



The course was very collaborative and thought-provoking. The instructor was incredible and very engaging, never boring! learned a lot from the other attendees as well. Human Resource Essentials participant



### INSTRUCTOR HIGHLIGHT MARGARET HENNING

Margaret Grace Henning is a Human resources and training professional with excellent front of the room

skills and a proven track record in developing strategic processes for nonprofit and for-profit companies with over 20 years' experience in the HR field. She has directed HR in organizations from 3 – 650 employees in size and in both for profit and nonprofit organizations with a focus in biotech and healthcare. She demonstrates effectiveness in training, staff development, recruitment, benefits, compensation, employee relations and regulatory compliance.



### Additional Classes Available

These can be customized to meet the needs of your business or agency.

- Myers-Briggs Assessment
- Crucial Conversations
- Strengths Finder
- Meeting Facilitation
- Team Building
- And many others

Contact us at conted@spscc.edu for more information.

10

Customized training can be as simple as a class we already have that you would like to have delivered at your location to a class that is designed based on your unique needs and developed for you. here are some examples of some of the training we have done.

#### TACOMA PUBLIC UTILITIES (TPU) SHAREPOINT TRAINING

TPU IT staff met with SPSCC to create custom curriculum for their SharePoint rollout (or implementation), focusing on the features in SharePoint which best served TPU's needs and emphasizing best practices with this new software tool. Training was provided on-site and customized to their own SharePoint to successfully train hundreds of TPU staff with relevant, customized training.

#### LABOR & INDUSTRIES (L&I) TECHNICAL SOLUTIONS DELIVERY TRAINING CERTIFICATE

At L&/'s request, and in consultation with them, we developed a series of nine custom training classes to provide a broad overview of IT concepts for their BA staff. This certificate series seeks to improve communication, collaboration, and understanding between analysts and managers creating requirements and documenting use cases and the IT developers who ultimately create technology solutions. The classes were a great success, with dozens of L&I staff completing the series and providing positive feedback.

#### WASHINGTON STATE CONSERVATION COMMISSION (SCC)

SCC is a small state agency collaborating with 45 conservation districts in the state to conserve natural resources. SCC is charged with distributing and tracking grants for conservation projects throughout the state, among other functions. SPSCC has provided database development services to SCC for over 15 years, starting with a small database to track all district contacts and automate an annual, published directory for the districts. After the successful deployment of the District Directory contract tracking database, SCC asked SPSCC to create a much larger grant tracking and payment processing financial database, to replace many spreadsheets! We spent over a year scoping, designing and building that database. It has been in continuous use for nearly 14 years now, with many new upgrades along the way, and tracks millions of dollars in grant awards and payments. This SCC financial database interfaces with the state's AFRS payment system to streamline and automate payments to districts and contractors.

If there is something that you think we could help your business or agency with please contact us.

### **CONSULTING SERVICES**

Let our experienced consultants provide the focused **Technical Services** attention your organization needs.

#### **BENEFITS OF WORKING WITH US**

- We are a local, reliable, stable and consistent resource.
- We are able to contract direct with other agencies and in a simplified way that allows you to get your project underway in less time.
- We have a wide range of experienced consultants who are current in their fields, flexible, and customer oriented.

### 360.709.2020

- Database Development and Maintenance
- Web Design, Development and Maintenance
- Application Development

#### **PROFESSIONAL SERVICES**

- Writing/Editing Services
- Meeting Facilitation
- Executive Coaching
- Strategic and Operational Planning
- Process Improvement
- Project Management

#### **EFFECTIVE AI PROMPT WRITING**

This workshop offers participants a comprehensive understanding of best practices for crafting accurate and useful prompts when interacting with AI models. Come learn specific guidelines and techniques to equip yourself with the skills to maximize the quality of AIgenerated responses.

Instructor: Lindsay Schopfer 3/19 T 6:30pm-8:00pm \$35 Code 23120 Online with Zoom

#### INTRODUCTION TO ARTIFICIAL INTELLIGENCE

In this workshop, we will begin to demystify the realm of Artificial Intelligence (AI). Explore the foundational concepts of AI and gain insights into its real-world applications. This workshop provides a beginnerfriendly introduction to AI, including an overview of machine learning and algorithms, empowering you to navigate the evolving landscape of artificial intelligence with confidence and understanding.

Instructor: Lindsay Schopfer

4/25 Th 6:30pm-8:00pm \$35 Code 27365 Online with Zoom

#### AI IN BUSINESS: APPLICATIONS AND OPPORTUNITIES

Embark on a thrilling journey into the realm of AI, where practical applications and boundless opportunities await. From the warmth of AI-powered customer interactions to the magic of data-driven insights, we'll navigate the ethical landscape and empower you to craft a strategic roadmap for your business. Uncover the real-world insight, ethical compass, and strategic wizardry needed to harness AI's transformative power in your business endeavors.

Instructor: Lindsay Schopfer

5/30	Th	6:30pm-8:00pm	\$35
Code 27289	Online with Zoor	n	
6/6	Th	6:00pm-7:30pm	\$35
Code 27290	Lacey Campus	Building 1, room 173	3

#### **COMING IN SUMMER AND FALL:**

Writing with AI: Creating AI-Generated Content Exploring AI: Hands-On Projects for Beginners

#### Accessible Office Documents

Learn how to edit and create Word, Excel and PowerPoint documents to ensure accessibility. Course Topics:

- Understand the basics of accessibility for digital documents
- Know how and when to use alt text for images
- Check fonts and colors for accessibility
- Use build in accessibility checkers
- Appropriately use styles and layouts
- Know how to create accessible links
- Understand responsibilities of including videos and audio in your documents
- Understand the importance of having electronic versions of print media

6/12 W 8:00am-4:30pm \$275 Code 39307 Online with Zoom Instructor: Jessica Sanders

### Interested in this class for your organization? Contact us at (360) 709-2020 or email conted@spscc.edu



# ONLINE TRAINING DEVELOPMENT

We can all agree that online learning is better when a course is dynamic, visually appealing and includes some elements of interaction. These classes will teach you how to create engaging instruction incorporating these elements and more.

#### Adult Learning Theory

Would you like to create more effective training sessions? In this course, we will discuss the basics of Adult Learning Theory which will assist you in designing more effective, engaging courses, to help your learners gain mastery of the subject that will stick with them beyond the course.

By the end of this course you will:

- Understand the basics of how adults learn.
- Identify and create clear objectives.
- Create clear learning plans.
- Learn how to utilize formal and informal assessments for practice versus mastery.
- Develop formative and summative assessments.
- Learn how to design and implement strategies for engagement. Create materials/visual aids that maximize understanding and engagement for both in-person and on-line training.
- Understand voice and style for e-learning modules.

		5	
4/2	Т	8:00am-4:30pm	\$395
Code 29611	Lacey Campus	Building 1	
Instructor: Agn	ies Furst		

#### ARTICULATE STORYLINE 3 & 360 ESSENTIALS

Articulate Storyline is an authoring tool used to create eLearning courses. This class will provide a progressive path to gain comfort in the program and your development of courses from the structure of the Storyline program to the project planning involved in creating interactive trainings. This is a two day handson class that gives you the skills to be successful in the Articulate Storyline program.

	, , ,		
2/27-2/28	TW	8:00am-4:30pm	\$625
Code 39349	Online with Zo	om	
Instructor: Jess	ica Sanders		
4/24-4/25	WTh	8:00am-4:30pm	\$625
Code 29789	Online with Zo	om	
Instructor: Jess	ica Sanders		
6/17-6/18	MTu	8:00am-4:30pm	\$625
Code 29882	Online with Zo	om	
Instructor: Jess	ica Sanders		



#### ARTICULATE STORYLINE 3 & 360 BEYOND ESSENTIALS 2

This two-day, hands-on class takes your skills to the next level! In this course you will break free from the linear model thinking and think beyond the box for what you can do with Articulate Storyline 360. This class covers the more complex elements of Articulate Storyline to give you the ability to create eLearnings that go to the next level.

-			
3/12-3/13	TuW	8:00am-4:30pm	\$625
Code 43487	Online with Zo	om	
Instructor: Jess	sica Sanders		
6/5-6/6	WTh	8:00am-4:30pm	\$625
Code 29823	Online with Zo	om	
Instructor: Jessica Sanders			

#### ARTICULATE STORYLINE TIPS, TRICKS & GAMIFICATION

In this course, you will expand on the skills acquired in Articulate Storyline Essentials and Articulate Storyline Beyond the Essentials to create advanced interactions and graphics. We will mix self-guided work with stepby-step how-tos, best practices, as well as explore several different ways to accomplish the same task, allowing you to find your own process when working with storyline.

In this course, you will create the following elements:

- Custom menus,
- Looped graphics & audio,
- Adding descriptive narration including enable/ disable options,
- Speech-to-Text (must have storyline 360),
- Understand how and when to use gamification for content retention,
- Accessible games that take you interactive elements beyond quiz quesitons.

5/28Tu8:00am-4:30pm\$300Code 29813Online with ZoomInstructor: Jessica Sanders

# MEDIA & CONTENT DEVELOPMENT

#### FILM AND VIDEO BASICS

Action! Cut! Roll Camera! Filming is not just for the big screen- it is an effective medium to relay information whether you are waiting in your doctor's office or accessing a website. Create more engaging informational and training videos by including film to tell your story. In this course you will learn the basics of capturing video. The best part is - with the right tools, you can use a modern cell phone to capture high quality video! We will discuss the basics of framing, lighting, and motion on screen, as well as how to get the best images sing tools that can assist you with identifying proper focus and exposure.

By the end of this course you will be able to:

- Understand basic recording techniques.
- Understand types of lenses and when to use them
- Create an effective storyboard and shot list to use as a roadmap for your project.
- Create a well framed image to appropriately draw the viewer's attention.
- Understand lighting basics.
- Understand how and why to implement concepts like the 180 degree rule, eye-line consistency, and the rule of thirds.
- Know how to use tools to assist with focus and exposure.
- Understand how and why to use a slate.

4/3	W	8:00am-4:30pm	\$395
Code 29617	Online	with Zoom	



#### AUDIO AND VOICEOVER BASICS

In this course, you will learn the basics of recording audio. We will start with a discussion on creating an optimal space for recording, a review of recording equipment, and an introduction to various software options for processing and editing your audio. From there, we will discuss best practices for recording with an emphasis on voiceover. We will use Adobe Audition to record, edit, and cleanup your recording by removing unwanted sounds and background noise, as well as adjust your audio for the best sound quality. We will finish with a brief introduction to sound design that will allow you to make your videos more engaging by adding simple sound effects.

3/1	F	8:00am-4:30pm	\$395
Code 42918	Online with Zoom		
Instructor: Jess	ica Sa	Inders	
5/3	F	8:00am-4:30pm	\$395
Code 29794	Onli	ne with Zoom	
Instructor: Jessica Sanders			

#### VIDEO EDITING BASICS

In this course you will learn how to edit video footage from both live recordings and screen captures. This is an entry level course that will review the basics of the program covering best practices for working with video.

By the end of this course you will:

- Understand basic editing theory.
- Understand the panels in Adobe Premiere.
- Import footage into Adobe Premiere and the basics of project and asset management.
- Use and edit video clips including trimming and basic transitions.
- Tips for software simulations (freeze frame, rate stretch, picture-in-picture, adding text, etc.).
- Export video from Premiere for direct publication or use in Storyline eLearning projects.
- Working with text-to-speech and video.
- 4/16
   T
   8:00am-4:30pm
   \$395

   Code 29787
   Online with Zoom

### How to Register Online

1. Use the QR code to the right or go to spscc.edu/cce. You will land on this page





**QR C**ODE FOR THE SPSCC.EDU/CCE WEB PAGE

2. Search or browse the class offerings.

3. When you find a class that you want to register for, "Add to cart."

4. When you go to check out, you will be prompted to sign in (see graphic below) to an existing account or create a new account. If you need any assistance, please reach out to us at (360) 709-2020 or conted@spscc.edu.

### Sign In

You must sign in to your account to register for courses To sign in, enter your user name and password.

If you don't have an account, you can create one quickly by specifying a user name, password, and e-mail address

Sign In to Existing Account	Create New Account
Username:	Username:
Password:	Password:
Sign In	Retype password:
Find My Username Reset My Password	Retype email: Create Account

5. When you are ready to complete your registration and pay, click the "Check Out" button. Make sure your information is correct. Click "Next." The payment type defaults to Credit or Debit Card. Click "Next." Make sure your billing information is correct. Click "Next." On the next screen, click "Purchase."

6. Once you have clicked "Purchase," a new window will appear that allows for secure acceptance of credit card information. Please make sure to ALLOW POP-UPS. Confirm the correct billing information carried over and click "Next." Enter your payment information and click next.

Once you have completed the payment process, you are all set. We will send you a reminder email ahead of your class, which will include any additional information you may need.

# ADOBE

#### ACROBAT DC

The Acrobat DC two-day, hands-on course will give you plenty of practice with Acrobat DC's dramatically overhauled interface as well as the classic, tried-andtrue tools for creating, reviewing, editing, commenting on, modifying, and finalizing PDF files. Need to create smaller, faster loading PDFs? This class includes various techniques for optimizing PDFs for both web and print output. In addition many brand new features will be covered and are sure to enhance office efficiency for users of all skill levels; with or without prior Acrobat experience.

3/21-3/22ThF8:00am-4:30pm\$455Code 42584Lacey CampusBuilding 1Instructor: Bernie Benson



ILLUSTRATOR, PHOTOSHOP & INDESIGN CLASSES ON PAGE 22

# DATABASES & PROGRAMMING

#### ACCESS 2016 LEVEL 1

Come and learn the advantages of using a relational database program, like Access, and what it can do for your business processes. Covers the basic operations of Access including creating new databases and modifying existing ones. You will also practice creating tables and establishing relationships among them; creating and maintaining records; locating records; and producing reports.

3/7-3/8	ThF	8:00am-4:30pm	\$289	
Code 42917	Lacey Campus	Building 1		
Instructor: Berr	nie Benson			
5/8-5/9	WTh	8:00am-4:30pm	\$289	
Code 29797	Lacey Campus	Building 1		
Instructor: Viji Balakrishnan				

#### Access 2016 Lv2

Access Level 1 gave you an idea of what this powerful product can do to organize data. In Level 2, you will improve and customize tables, queries, forms and reports, and share Access data with other applications. If your job requires working with and revising intermediate-level queries, forms, and reports, and integrating Access data with other applications such as Microsoft Office Word or Excel, this course is for you.

2/15-2/16	ThF	8:00am-4:30pm	\$289
Code 39322	Lacey Campus	Building 1	
Instructor: Ber	nie Benson		
4/2-4/3	TW	8:00am-4:30pm	\$289
Code 29614	Lacey Campus	Building 1	
Instructor: Ber	nie Benson		

### CREATING BLAZOR SERVER APPS WITH NET CORE

Blazor is a new, open source platfrom from Microsoft that lets you build interactive web UIs using C# instead of Javascript. This two-day course introduces students to the basics of crating a Blazor servicer application in Visual Studio that dynamically reads and writes data to a Microsoft SQL Server database.

5/1-5/2WTh8:00am-4:30pm\$600Code 29792Lacey CampusBuilding 1Instructor: Bernie Benson

#### SQL STRUCTURED QUERY LANGUAGE LEVEL 1

Structured Query Language (SQL) is the programming language for managing data in relational databases. In this course, we will practice writing SQL queries to retrieve, summarize, modify data, and analyze business data. We will also discuss the theory and logic behind the language and its elements. We will use SQL Server and T-SQL (Microsoft's SQL dialect) for class exercises, but the material is useful for anyone using other relational database systems (e.g. Oracle, MySQL, Access, MariaDB).

•			
2/20-2/21	TW	8:00am-4:30pm	\$595
Code 39324	Lacey Campus	Building 1	
Instructor: Ber	nie Benson		
3/28-3/29	ThF	8:00am-4:30pm	\$595
Code 43497	Lacey Campus	Building 1	
Instructor: Ber	nie Benson		
5/21-5/22	TW	8:00am-4:30pm	\$595
Code 29799	Lacey Campus	Building 1	
Instructor: Ber	nie Benson		

# **MICROSOFT OFFICE**

#### EXCEL 2016-2019 Lv1

Microsoft Excel is an incredibly powerful and effective tool for managing numbers and data. In today's demanding business or personal environment, Excel provides quick, responsive answers for manipulating, storing, and sharing this information. Use practical, and realistic hands-on exercises as you learn to get more done quickly. Level 1 provides skills to being productive: how to create, save, share, and print worksheets that contain various kinds of calculations and formatting.

4/4-4/5	WTh	8:00am-4:30pm	\$255
Code 29727	Lacey Campus	Building 1	
Instructor: Viji E	Balakrishnan		
6/12-6/13	WTh	8:00am-4:30pm	\$255
Code 29848	Lacey Campus	Building 1	
Instructor: Al H	edstrom		

#### EXCEL 2016-2019 Lv2

5/29-5/30WTh8:00am-4:30pm\$255Code 29814Lacey CampusBuilding 1Instructor: Al Hedstrom

#### EXCEL 2016-2019 Lv3

2/27-2/28	TW	8:00am-4:30pm	\$255
Code 39346	Lacey Campus	Building 1	
Instructor: Viji	Balakrishnan		
6/4-6/5	TW	8:00am-4:30pm	Ş255
0, . 0, 0	TW Lacey Campus		Ş255



#### CREATING DASHBOARDS IN EXCEL

Dashboards, also known as "infographics," are ideal for delivering information in a graphical, dynamic, user-friendly form; and Excel is a familiar, effective application that will enable you to do just that! This class will help you to extract information from your raw data and present it in a visual format that enables decision makers to view key trends and conclusions at a glance. Utilizing various combinations of Excel charts, PivotTables, Pivot charts/slicers, conditional formatting, Data Validation, Sparklines, hyperlinks, and advanced formulas, you will be able to synthesize your raw data into meaningful, dynamic visual presentations.

-	•		
2/13-2/14	TW	8:00am-4:30pm	\$290
Code 39320	Lacey Campus	Building 1	
Instructor: Al H	ledstrom		
5/22-5/23	WTh	8:00am-4:30pm	\$290
Code 29800	Lacey Campus I	Building 1	
Instructor: Al H	ledstrom		

#### FORMULA FAVORITES

Do you find yourself wanting to go beyond the typical basic Excel formulas like Sum, Average, Min/Max, and Count? This one-day class will show you how to do just that! You will be able to take your raw data in Excel and summarize it even more efficiently by using the following concepts and tools.

3/7	Th	8:00am-4:30pm	\$275
Code 42920	Lacey Campus	Building 1	
Instructor: Al H	edstrom		
			+
6/3	M	8:00am-4:30pm	\$275
0,0	M Lacey Campus		Ş275

#### EXCEL PIVOT TABLES

Do you work with Excel documents involving large, cumbersome amounts of data? You can use the Microsoft Excel Pivot Tables feature to quickly extract meaningful, concise information from this data and look at the data in many different ways. Pivot Tables are interactive and dynamic, enabling you to make comparisons and answer specific questions without having to write new formulas, copy and paste cells, or reorganize rows and columns.

4/11Th8:00am-4:30pm\$159Code 29786Lacey CampusBuilding 1Instructor: Al Hedstrom

# MICROSOFT OFFICE

Email is essential in today's business place and learning how to manage this correspondence tool will save you time and increase efficiency. The true power of Outlook lies in cusomizing it so that it works for you. These classes will help you expand your knowledge and maximize your abilities in the Outlook program.

#### Ουτιοοκ 2016 Lv1

This course provides you with the skills you need to compose and send email, schedule appointments and meetings, manage contact information and schedule tasks.

3/26Th8:00am-4:30pm\$159Code 42945Lacey CampusBuilding 1Instructor: Al Hedstrom

#### Оитьоок 2016 Lv2

This course will expand your knowledge of Outlook and provide the information and tools needed to maximize your abilities and proficiency in your work.

5/2	Th	8:00am-4:30pm	\$159
Code 29793	Lacey Campus	Building 1	
Instructor: AI H	ledstrom		

#### PowerPoint 2016 Lv1

Create professional and well-organized presentations. Learn the fundamentals needed to create and modify basic presentations, format text on slide, enhance visual appeal using graphical objects and transitions, and add tables and charts to present date in a structured way.

3/12T8:00am-4:30pm\$159Code 42922Lacey CampusBuilding 1Instructor: Al Hedstrom

#### PROJECT Сомво: 2010-2013-2016

Microsoft Project is the premier software application used to track and dynamically update project management tasks and deadlines. This hands-on course is designed to provide practice with managing time, people, and budgets for any size project. You will learn how to create a task list and assign resources, fine-tune your project plan, track project progress, and share and publish project information. This class covers versions 2010-2016 of Microsoft Project.

TWTh	8:00am-4:30pm	\$475
Lacey Campus	Building 1	
nnon Reynolds	-	
TWTh	8:00am-4:30pm	\$475
Lacey Campus	Building 1	
nnon Reynolds		
	Lacey Campus nnon Reynolds TWTh	Lacey Campus Building 1 nnon Reynolds TWTh 8:00am-4:30pm Lacey Campus Building 1

#### VISIO 2016 LEVEL 1

Microsoft Visio is the premiere application to create all types of visual displays of information that can help communication and improvement in your work. In this course, you will practice the tools and techniques used to create professional business and technical diagrams, including flowcharts, organizational charts, and network diagrams.

3/27-3/28	WTh	8:00am-4:30pm	\$325
Code 42943	Lacey Campus	Building 1	
Instructor: Viji B	Balakrishnan		
6/12-6/13	WTh	8:00am-4:30pm	\$325
	** * * * *	0.00um 4.50pm	75Z5
Code 29858	Lacey Campus		ΨJZJ

#### Word 2016 Level 1

Microsoft Word is an essential tool for any individual in today's digital age. Proficiency in Word is a vital skill used in both business and basic day-to-day activities. Word 2016 Level 1 provides the basic concepts and skills to start being productive with Microsoft Word 2016: how to create, format, and set up a document, and how to add graphics and tables.

2/22Th8:00am-4:30pm\$159Code 39330Lacey CampusBuilding 1Instructor: Al Hedstrom

#### **ACCESSIBLE OFFICE DOCUMENTS**

In this course you will learn how to edit and create Word, Excel and PowerPoint documents to ensure accessibility. By the end of this course you will be able to:

- Understand the basics of accessibility for digital documents
- Know how and when to use alt text for images
- Check fonts and colors for accessibility
- Use build in accessibility checkers
- Appropriately use styles and layouts
- Know how to create accessible links
- Understand responsibilities of including videos and audio in your documents

2/5	М	8:00am-4:30pm	\$275
Code 393	307	Online with Zoom	
Instructo	r: Jes	ssica Sanders	

#### **ITIL FOUNDATION**

ITIL (Information Technology Infrastructure Library) is used as a best practices process framework for managing IT services. Gain an understanding of the ITIL terminology, service lifecycles, processes, roles, and functions. Learn the five areas of the service lifecycle along with the importance of aligning IT practices to business processes. Covers the fundamental practices necessary to achieve the efficient support and delivery of high quality, cost effective IT services.

3/19-3/20 TW 8:00am-4:30pm \$1195 Code 42925 Online with Zoom Instructor: Jim Parshall

# SHAREPOINT

#### SHAREPOINT 2013 FOR SITE USERS

This course shows how to use features effectively to take advantage of the many collaborate capabilities of SharePoint.This hands-on course begins with a detailed understanding of SharePoint and its benefits. In this course you will become proficient with 2013's new interface, navigation structure, and all the essentials for understanding and working efficiently with lists, libraries, documents, discussion groups, meeting workspaces, document workspaces, and more. You will gain proficiency with day-in-the-life site member tasks, discover what's new in 2013 compared to previous versions, and gain an introductory understanding of SharePoint's permissions and user roles. You will also learn how Microsoft Office applications integrate with SharePoint sites.

2/7-2/8WTh8:00am-4:30pm\$455Code 39318Online with ZoomInstructor: Jim Parshall



#### SHAREPOINT 2016 FOR SITE USERS

Course provides foundation knowledge for the Microsoft SharePoint 2016 platform. With the modern business environment and distributed workforces collaboration is essential to a successful business model. SharePoint 2016 offers flexibility to tailor deployments based on your infrastructure to ensure the most successful model that matches your work. This hands-on course begins with a detailed understanding of SharePoint and its benefits. In this course you will become proficient with 2016's new interface, navigation structure, and all the essentials for understanding and working efficiently with lists, libraries, documents, discussion groups and more. You will gain proficiency with day-in-the-life site member tasks, discover what's new in 2016 compared to previous versions, and gain an introductory understanding of SharePoint's permissions and user roles.

3/5-3/6	TW	8:00am-4:30pm	\$465
Code 41782	Online with Zoo	m	
Instructor: Jim I	Parshall		
6/4-6/5	TW	8:00am-4:30pm	\$465
Code 29819	Online With Zoo	om	
Instructor: Jim Parshall			

#### SHAREPOINT 2016 FOR SITE OWNERS

Provides hands-on practical knowledge for the Microsoft SharePoint 2016 site owner or super user. Whether you are creating a new site for your team or project or have inherited an existing site, this course shows how to use site owner features effectively to customize your pages, lists and libraries for maximum team efficiency. Take advantage of SharePoint's robust, no-code customization options and detailed permission settings. Covers the enhancements specifically for site owners or anyone interested in taking a more active role in supporting and customizing SharePoint team sites for their members. This course is also helpful for managers or supervisors who want to be more familiar with SharePoint's capabilities and is highly recommended for IT staff who support site members and owners.

5/7-5/8	TW	8:00am-4:30pm	\$495
Code 29796	Lacey Campus	Building 1	
Instructor: Jim	Parshall		





# **BUSINESS ANALYSIS CERTIFICATE**

#### **DATA DRIVEN DECISIONS!**

SPSCC is an endorsed educational provider for the International Institute of Business Analysis (IIBA®). This program is designed to provide you with a comprehensive grounding in the underlying principles, basic concepts, and terminology related to Business Analysis (BA). The Business Analysis Certificate Program is 105 hours in length and comprised of courses that provide you with a solid foundation in the six functional areas of BA. These courses are designed around the BABOK® guide from IIBA® and prepare you with the knowledge to get a great start toward your exam preparation.

#### How IT WORKS

- Start with Business Analysis Fundamentals then take the rest of the courses as they fit your schedule.
- Class length is 2 days from 8:00am-4:30pm.
- Classes are offered year-round.
- Earn PDUs (Professional Development Units).
   (1 PDU = 1 hr of instruction)
- Take one course or complete the certificate.

#### BUILD YOUR SKILLS

- Understand what Business Analysis is and what a Business Analyst does.
- Understand the relationship between the Business Analyst and the Program Manager.
- Understand the role of the Business Analyst on a project.
- Define what a requirement is.
- Recognize BA terminology.
- An overview of motivational theories and how these relate to group work.
- Understanding of BA competencies:
  - Analytical Thinking and Problem Solving
  - Behavioral Characteristics
  - Business Knowledge
  - Communication Skills
  - Interaction Skills
  - Software Applications
- Understand the requirements for sitting for the CCBA <sup>®</sup>(IIBA<sup>®</sup>) exam.

#### CERTIFICATE CLASSES (105 HOURS) PDUS

- 15 hrs Business Analysis Fundamentals: Framework & Competencies
- 15 hrs Business Analysis Elicitation, Collaboration & Requirements Life Cycle Management
- 15 hrs Business Analysis Strategy Analysis & Perspectives
- 15 hrs Business Analysis Techniques
- 15 hrs Business Analysis Planning & Monitoring
- 15 hrs Business Analysis Requirements Analysis & Design Definition
- 15 hrs Business Analysis Solution Evaluation

### Endorsed Education Provider<sup>™</sup>

"IIBA®, the IIBA® logo, BABOK ® Business Analysis Body of Knowledge ® are registered trademarks owned by International Institute of Business Analysis. CBAP® and CCBA® are registered certification marks owned by International Institute of Business Analysis. Certified Business Analysis Professional, Certification of Competency in Business Analysis, Endorsed Education Provider, EEP and the EEP logo are trademarks owned by International Institute of Business Analysis."

### INSTRUCTOR HIGHLIGHT SHARON SIKES

Sharon Sikes has 45 years in development, implementation and training of practices in project,



program and business analysis management within the domestic and international oil & gas, construction, banking IT, and insurance IT industries. She developed the courses for the Business Analysis Certificate, which allows attendees to create and implement successful business analysis practices in their organizations. Her coursework outlines the necessity of a solid partnership between the business analyst and the project/program manager. She is an established international presenter and has received multiple recognitions including the PMI Distinguished Contribution Award.

# **BUSINESS ANALYSIS CLASSES**

#### BUSINESS ANALYSIS FUNDAMENTALS: FRAMEWORK &

#### **COMPETENCIES** (RECOMMENDED FIRST CLASS)

Understand the Business Analyst's role and responsibilities in a successful project. In this introductory course, you'll delve into the roles and responsibilities of the Business Analyst: the communication link between all business areas and a critical player in project success. Learn techniques for ensuring project success every step of the way from identifying and analyzing potential projects to making sure the final project product meets the identified requirements.

 5/7-5/8
 TuW
 8:00am-4:30pm
 \$395

 Code 30273
 Online with Zoom
 15 PDUs

### BUSINESS ANALYSIS ELICITATION, COLLABORATION & REQUIREMENTS LIFE CYCLE MANAGEMENT

Address two knowledge areas from the Business Analysis Body of Knowledge. During Elicitation, the course will cover details for eliciting business, stakeholder, solutions or transition requirements. During Requirements Management & Communication, the student will gain an understanding of the activities and considerations for managing and expressing requirements to a broad and diverse audience.

4/9-4/10TuW8:00am-4:30pm\$395Code 24897Online with Zoom15 PDUs

#### BUSINESS ANALYSIS STRATEGY ANALYSIS & PERSPECTIVES

Describes the activities necessary to identify a business need, problem or opportunity, define the nature of a solution that meets that need and justify the investment necessary to deliver that solution. Enterprise Analysis outputs provide context to requirements analysis, and to solution identification for a given initiative or for long-term planning. This is often the starting point for initiating a new project and is continued as changes occur and more information becomes available.

2/6-2/7	TuW	8:00am-4:30pm	\$395
Code 39868	Lacey Campus	L1-182	15 PDUs
6/10-6/11	MTu	8:00am-4:30pm	\$395
Code 30277	Online with Zoo	m	15 PDUs

Clear and Concise, always willing and able to answer student questions. Sharon is always willing to expand on knowledge.

- Business Analysis Elicitation , Collaboration & Requirements Life Cycle Management

#### **BUSINESS ANALYSIS PLANNING & MONITORING**

Addresses identifying stakeholders; defining roles and responsibilities of stakeholders in the business effort; developing estimates for effort; planning how the BA will communicate with stakeholders; planning how requirements will be approached, traced and prioritized; determining the deliverables; defining and determining processes; and determining the metrics that will be used for monitoring work.

4/25-4/26	ThF	8:00am-4:30pm	\$395
Code 27490	Online with Zoo	m	15 PDUs

#### **BUSINESS ANALYSIS SOLUTION EVALUATION**

This course describes the tasks that are performed in order to ensure that solutions meet the business need and to facilitate their successful implementation. It will also cover activities that may be performed to assess and validate business processes, organizational structures, outsourcing agreements, software applications, and any other component of the solution.

3/18-3/19	MTu	8:00am-4:30pm	\$395
Code 39873	Online with Zoo	m	15 PDUs

## BUSINESS ANALYSIS REQUIREMENTS ANALYSIS & DESIGN DEFINITION

Presents tasks and techniques used by a business analyst to analyze stated requirements to define required capabilities of a potential solution that will fulfill stakeholder needs. Course covers the definition of stakeholder requirements, which describes what a solution must be capable of doing to meet the needs of one or more stakeholder groups, and solution requirements, which describe the behavior of solution components.

5/29-5/30	WTh	8:00am-4:30pm	\$395
Code 30275	Lacey Campus	L1-182	15 PDUs

#### **BUSINESS ANALYSIS TECHNIQUES**

Provides a high-level overview of the techniques referenced in all Knowledge Areas of the BABOK® Guide. Techniques alter the way a business analysis task is performed or describe a specific form the output of a task may take. If you specialize in a particular methodology or business domain, you may need to understand a smaller set of techniques in greater depth, or may need to develop expertise in other techniques. 3/4-3/5 MTu 8:00am-4:30pm \$395 Online with Zoom Code 39872 15 PDUs 6/26-6/27 WTh 8:00am-4:30pm \$395 15 PDUs Code 30291 Lacey Campus L1-182





# **GRAPHIC DESIGNER I CERTIFICATE**

#### FOR PRINT & DIGITAL BASED DESIGNS

Whether you planned a career in graphic design or have inherited the job of designing print based communication for your organization, this program will give you the foundational skills to work in this fun and fast-paced industry. Build a foundation in design theory and software that will help you to create brochures, posters, newsletters, and work in other key areas of design. Covers topics that take you from the "whys" of design and best practices to hands on "hows" of getting it done.

#### How IT WORKS

- The certificate has eight classes which are listed in the order we suggest you take them.
- The skills and knowledge you learn can be applied to any design software.
- Take one course or the entire certificate.

#### CERTIFICATE CLASSES (112 HOURS)

1	4 hrs	InDesign CC Lv1*
1	4 hrs	Illustrator CC 101*
1	4 hrs	Photoshop CC*
1	4 hrs	Design Principles 101
1	4 hrs	Web Design Principles
1	4 hrs	Designing Publications
1	4 hrs	User-Centered Design
		& Usability 101
1	4 hrs	Graphic Design Capstone Project

\*The Adobe Suite Classes have been updated to CC to deliver the most up to date versions of the programs

### INSTRUCTOR HIGHLIGHT ANNETTE ROTH



Annette is an accomplished professional, with almost 20 years' experience in marketing, communications, graphic design, business and techni-

cal writing, web design and development, brand strategy, strategic planning, program development, and corporate and technical training. She has expert-level skills in Adobe Creative Suite programs, and has developed dozens of websites for various organizations. In addition to teaching at SPSCC and Green River Community College, Annette works for the Washington State Arts Commission as the Creative Districts Program Manager, and provides communications and brand consulting to clients throughout the Puget Sound region.

*Great overview, good format alternating lecture and practice.* 

- Illustrator CC 101 participant

#### INDESIGN CC Lv1

InDesign is the premier tool for creating layouts for magazines, newsletters, and brochures. You will begin with the basics of page layout and then practice tips and techniques to help you become more productive.

4/4-4/5 ThF 9:00am-4:30pm \$425 Code 29728 Lacey Campus L1- 165

#### ILLUSTRATOR CC 101

In this introductory class, you will begin with the basics of drawing shapes and lines, creating text, and importing graphics and pictures and then practice techniques to help you become more productive with the program.

3/14-3/15ThF9:00am-4:30pm\$425Code 42924Lacey CampusL1-165

#### Рнотознор СС

This 2-day class breaks down the interface, tools, and features of Adobe Photoshop CC into easily understood topics and hands-on exercises. You will learn how to use tools to enhance images, whether for digital photography, print design, or the web.

3/28-3/29ThF9:00am-4:30pm\$425Code 42946Lacey CampusL1-165

```
spscc.edu/cce
```

# GRAPHIC DESIGNER I CLASSES CONT.



#### **Design Principles 101**

Do you need to create a stunning brochure, marketing piece or newsletter and don't know where to begin? Do you regularly create communications pieces, but never had any formal training in graphic or web design? Do you just want to refine your skills by learning the basics of great design? If any of these apply to you, then Mastering Basic Design Principles is for you.

5/23-5/24 ThF 8:00am-4:30pm \$425 Code 29812 Lacey Campus L1- 165

#### WEB DESIGN PRINCIPLES

If you need to create, re-vamp or maintain a website, and you need background knowledge and a few useful skills and tips, this class is for you. This class will discuss the fundamentals of what it takes to create a website from scratch and maintain it.

2/22-2/24	ThF	8:00am-4:30pm	\$425
Code 39334	Lacey Campus	L1- 165	
6/20-6/21	ThF	8:00am-4:30pm	\$425
Code 29939	Lacey Campus	L1- 165	



I learned a lot of great basics that will allow me to do a lot more in Illustrator. I learned more than I thought we would cover in 2 days. -Illustrator CC 101 participant

#### **Designing Publications**

Do you need to create a newsletter, magazine, annual report or other multi-page document? What makes the difference between a good brochure and a great brochure? This two-day course will include the basic elements, vocabulary and practical use for creating products for both print and web to include tips, tricks and standards of graphic design elements. Students will use Adobe InDesign, Photoshop and Acrobat to complete a sample project. Please note this is not an introductory class to any of those programs.

4/18-4/19	ThF	8:00am-4:30pm	\$425
Code 29790	Lacey Campus	L1- 165	

#### USER-CENTERED DESIGN & USABILITY 101

Do you create or manage websites but need to redesign the structure to make it more user-friendly? Doyougetfeedbackfrom users that your site is difficult to navigate or doesn't function well? Designing for the user experience is becoming more and more important as technology changes and this class will help you stay ahead of the game.

	· ·		
5/9-5/10	ThF	8:00am-4:30pm	\$425
Code 29798	Lacey Campus	L1- 165	

#### **GRAPHIC DESIGN CAPSTONE PROJECT**

Participants in the capstone will demonstrate understanding of the skills, concepts and techniques from the Graphic Design certification classes. At the end of the class, they will present a graphic design product they have designed and built during the class. Class activities simulate the processes of working with a client from initial interview through final project presentation. Students present their capstone projects before classmates, demonstrating professional verbal, written and visual communication.

Next offering: To Be Determined

24



# LEADERSHIP DEVELOPMENT CERTIFICATE

#### **UNLOCK YOUR POTENTIAL!**

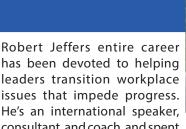
This program is aimed at mid-level functional or technical managers who want to grow in leadership standing and in their ability to influence positive organizational outcomes. Each course is effective as a stand alone class; as a group, this certificate provides an integrated approach to the skills needed to be successful in leading and managing yourself and the people around you.

#### How IT WORKS

- The program is made up of five courses that you must complete for your certificate.
- Classes are 3 days long from 8:00am-4:30pm.
- Classes are offered year-round.
- The classes give you a foundation that will be applicable wherever you go.
- Take one course or complete the entire certificate in any order.

#### CERTIFICATE CLASSES (105 HOURS) CHS

- 21 hrs Mind of a Manager, Heart of a Leader
- 21 hrs Motivating & Coaching to Build Top Talent
- 21 hrs Managing Change & Making Great Decisions
- 21 hrs Leading from the Middle: Influencing without Direct Authority
- 21 hrs Leading through Difficulty: Emotional Intelligence, Communication, & Conflict Management





consultant, and coach, and spent twenty-years on faculty for the University of Wisconsin School of Business in Advanced Management, a program awarded five #1 world rankings by the London Financial Times.

He has helped many organizations grow their success, including: Inc. Magazine, Bosch, Deloitte, Harley Davidson, Kodak, Shure Audio, American Family Insurance, Clemson University, First Data Corporation, Pacific Telecom, Small Business Administration, GE Medical, Thrivent Financial, Weyerhaeuser, numerous Washington state agencies, and the USDA.

Robert practices the leadership of which he speaks, on the podium, from behind his desk, and as a father of two. He makes his home in Olympia, Washington.

#### MIND OF A MANAGER, HEART OF A LEADER

The most successful managers know themselves and know how to flex to their audience. They communicate clearly and with appropriate candor. They coach and mentor to develop the people around them. Mostly, they deliver great results. This is the gateway course to the Leadership Development certificate and it darifies the full scope of these roles. It shows participants their strengths and sets them on a clear path to solving their challenges. Upon completion participants should be able to:

- Understand the difference between leadership and management and the necessities of each
- Improve your ability to get others efficiently doing the right work, and with the right intentions for the organization, its customers, and employees
- Learn your leadership strengths and create strategies to manage for your leadership challenges.

6/3-6/5	MTuW	8:00am-4:30pm	\$595
Code 30300	Lacey Campus	L1-182	

# LEADERSHIP DEVELOPMENT CLASSES

#### MOTIVATING & COACHING TO BUILD TOP TALENT

Organizations need people to step up and get the job done. Most organizations expect this without giving enough of the right kinds of support to staff and without insisting on the right kinds of activities from managers. This class helps participants create environments that compel initiative at every level and gives them the hands-on coaching practice needed to develop people's capacity, be they already high-performers, entry level staff, or s omewhere i n b etween. U pon completion participants should be able to:

- Assess your organization for four variables that drive employee performance
- Utilize the six steps of a good coaching conversation
- Effectively deliver positive reinforcement so constructive feedback can be optimized
- Know the importance of keeping conversations focused on what can be improved and how it can be done
- Energize staff to take ownership and drive positive ethics
- Understand why some people won't get on board

4/1-4/3 MTuW 8:00am-4:30pm \$595 Code 30298 Lacey Campus L1-182

#### MANAGING CHANGE & MAKING GREAT DECISIONS

Organizations that have the right change rollout conversations and involve the right people at the right times are the most successful. Organizations that are clear about their decision making criteria and how each member is expected to input are more productive. This program leads participants through an assessment of these processes in their organization and for their teams. Teaches strategies to immediately elevate functioning and provides templates for keeping the improvement focused and on track in the future. Upon completion participants should be able to:

- Understand the components of the change "process"
- Understand the impact that change has on employees and customers
- Practice assessing root causes of issues, rather than treating symptoms
- Practice five key facilitator practices: Observing behaviors, eliciting clear communication, challenging assumptions, speaking with tact, and maintaining group energy

5/20-5/22 MTuW 8:00am-4:30pm \$595 Code 30299 Lacey Campus L1-182

### Leading from the Middle:

#### INFLUENCING WITHOUT DIRECT AUTHORITY

To get the job done, effective l eaders k now h ow to use influence w hen t hey l ack d irect a uthority. They innovate, using informal power to compel key stakeholders, upward, downward, and laterally. Participants in this course will experience expanded positive influence b y e mbodying t he a ttributes o f influential people, discover how to read situations in order to bring the right communication, and learn strategies to brand their leadership identity with others and with themselves.

- Challenge your personal assumptions about your ability to exert more influence
- Leverage the power base you already possess
- Practice the art of clear, concise, direct, and tactful communication, and understand when to and when not to use it
- Emphasize positive influence by connecting actions to peoples' values
- Explore methods to overcome bureaucratic impediments

3/25-3/27	MTuW	8:00am-4:30pm	\$595
Code 30297	Lacey Campus	L1-182	

#### LEADING THROUGH DIFFICULTY: EMOTIONAL INTELLIGENCE, COMMUNICATION, & CONFLICT MANAGEMENT

Most employees spend too much time in conflict situations. Most managers spend too much time putting out fires that could have been prevented with better planning and more deliberate actions. These events collide to create a constant strain for managers. This program gives them the tools to better manage themselves so they are less drained from these realities, it clarifies processes for handling conflicts head-on before they become too hot to handle, and it provides practice in communication skills for turning difficult situations into win-wins almost all the time.

- Assess Emotional Intelligence: What it is, why it matters and how to improve it
- Discover how conflicts are shaped by expectations, perceptions and life long coping patterns
- Implement an interest-based approach to help both sides get their needs met
- Use the components of the conflict "process" when
  mediating impasse between others
- Practice how to face your next conflict head-on
- 2/20-2/22 TuWTh 8:00am-4:30pm \$595 Code 45494 Lacey Campus L1-182



# PROJECT MANAGEMENT CERTIFICATES

#### **PROJECTS DONE RIGHT!**

Prepare for your next big project or job opportunity. These certificates will give you the knowledge you need to be more confident at work and more competitive in the job market.

#### How IT WORKS

- Start with Project Management Essentials and then take the courses you need to meet your certificate goal.
- Classes are typically 2-3 days from 8:00am-4:30pm.
- Choose the certificate that is right for you.
- Several classes are offered each month.
- Earn PDUs (Professional Development Units) (1 PDU = 1 hr of instruction).
- Take one course or complete a certificate.

#### Build Your Skills To

- Deliver projects on time and within the scope and quality specified.
- See potential risks before it's too late.
- Ensure your project team delivers results.
- Use status reports for immediate and upto-date information about your project.
- Determine how to allocate resources.
- Assess how delays impact the project.
- Gain knowledge for professional certification exams.



#### PROJECT MANAGEMENT CERTIFICATE (150 HRS) PDUS

15 hrs	Project Management Essentials
--------	-------------------------------

- 15 hrs Project Initiation & Planning
- 15 hrs Communications Skills in Project Team Management & Leadership
- 15 hrs Project Execution, Control & Closure
- 15 hrs Project Scope & Requirements Management
- 15 hrs Project Cost & Schedule Management
- 15 hrs Stakeholder Management & Project Governance
- 15 hrs Project Quality & Performance Management
- 15 hrs Project Risk Management
- 15 hrs Project-Driven Change Management

#### PROJECT SCHEDULER CERTIFICATE (81 HRS) PDUS

- 15 hrs Project Management Essentials
- 15 hrs Project Initiation & Planning
- 15 hrs Project Execution, Control & Closure
- 21 hrs Microsoft Project
- 15 hrs Project Cost & Schedule Management

#### PROJECT COORDINATOR CERTIFICATE (60 HRS) PDUS

- 15 hrs Project Management Essentials
- 15 hrs Project Initiation & Planning
- 15 hrs Project Execution, Control & Closure
- 15 hrs Communications Skills in Project Team Management & Leadership

#### STRATEGIC PLANNING FOR PROGRAM & PROJECT MANAGERS CERTIFICATE (75 hrs) PDUS SEE PAGE 9

- 15 hrs Project Management Essentials
- 15 hrs Program Management Fundamentals
- 15 hrs Project-Driven Change Management
- 15 hrs Organizational Strategic Planning
- 15 hrs Stakeholder Management & Project Governance

# PROJECT MANAGEMENT CLASSES

#### **PROJECT MANAGEMENT ESSENTIALS**

Addresses the nuts and bolts of project management essentials for those charged with leading a project team to successful completion. Discusses theoretical fundamentals as well as provides hands-on activities that will help plan and execute projects on time, stay on budget, and work with maximum efficiency.

ThF	8:00am-4:30pm	\$395
Lacey Campus	L1-182	15 PDUs
ThF	8:00am-4:30pm	\$395
Lacey Campus	L1-182	15 PDUs
	Lacey Campus ThF	Lacey Campus L1-182

#### **PROJECT INITIATION & PLANNING**

Proper initiation and planning greatly enhances the likelihood of project success. This course teaches key concepts and practical skills necessary to properly initiate and plan a project.

3/5-3/6	TuW	8:00am-4:30pm	\$395
Code 39384	Lacey Campus	L1-182	15 PDUs
5/8-5/9	WTh	8:00am-4:30pm	\$395
Code 29950	Lacey Campus	L1-182	15 PDUs

PROJECT EXECUTION, MONITORING CONTROL & CLOSURE

Plans developed in the project initiation and planning phases will be examined for how best to implement them. Project control processes will be emphasized on how a project team ensures that project processes function as they should and deliver the product, solution or change desired by the project's sponsor. 2/21-2/22 WTh 8:00am-4:30pm \$395 Code 39363 Online with Zoom 15 PDUs

#### COMMUNICATIONS SKILLS IN PROJECT TEAM MANAGEMENT & LEADERSHIP

It has been said that 80% of all project issues are people and/or ineffective p roject c ommunications. T his emphizes the need for more effective communication, managment, and leadership skills. This class provides an understanding of critical communication skills and the human factor of project managment, people-based management and leadership skills.

3/19-3/20	TuW	8:00am-4:30pm	\$395
Code 39408	Lacey Campus	L1-182	15 PDUs
6/17-6/18	MTu	8:00am-4:30pm	\$395
Code 31384	Lacey Campus	L1-182	15 PDUs

**PROJECT SCOPE & REQUIREMENTS MANAGEMENT** Covers two key elements of success for projects: the effective gathering and appropriate management of project requirements.

3/26-3/27	TuW	8:00am-4:30pm	\$395
Code 39398	Online with Zoo	om	15 PDUs

#### PROJECT COST & SCHEDULE MANAGEMENT

Presents an overview of project schedule and time management: what it is, its costs, benefits, why it is important, and how to attain it. Tools for managing and measuring time will be discussed, including how to collect and understand data, and identify and analyze project process.

2/12-2/13	MTu	8:00am-4:30pm	\$395
Code 39365	Online with Zoom		15 PDUs
5/14-5/15	TuW	8:00am-4:30pm	\$395
Code 29951	Lacey Campus	L1-182	15 PDUs

#### STAKEHOLDER MANAGEMENT & PROJECT GOVERNANCE

Provides a structured introduction to key terms commonly used within the project management discipline.Topics include stakeholder management and engagement processes, organizational structures and how they influence project stakeholder management and governance, and the roles and responsibilities of governing bodies.

5 5			
2/15-2/16	ThF	8:00am-4:30pm	\$395
Code 39368	Lacey Campus	L1-182	15 PDUs
5/1-5/2	WTh	8:00am-4:30pm	\$395
Code 29949	Online with Zoo	m	15 PDUs

#### PROJECT QUALITY & PERFORMANCE MANAGEMENT

Overview of project quality: what it is, its costs, benefits, why it is important, and how to attain it. Discuss tools for managing quality, including how to collect and understand data, identify and analyze project processes, and solve project problems.

4/11-4/12	ThF	8:00am-4:30pm	\$395
Code 29946	Online wit	h Zoom	15 PDUs

#### **PROJECT RISK MANAGEMENT**

This is one of the most vital of the nine content areas of the *PMBOK*<sup>®</sup> because projects often tend to be time constrained, pose huge technical challenges, and suffer from a lack of adequate resources. Learn key concepts and skills to identify and manage risk.

	•	-	
4/22-4/23	MTu	8:00am-4:30pm	\$395
Code 29948	Lacey Campus	L1-182	15 PDUs

#### MICROSOFT PROJECT COMBO: 2010-2013-2016

Description on page 18.

	1 5		
2/20-2/21	TWTh	8:00am-4:30pm	\$475
Code 39329	Lacey Campus	L1-168	15 PDUs
6/25-6/26	TWTh	8:00am-4:30pm	\$475
Code 29945	Lacey Campus	L1-168	15 PDUs



# TECHNICAL SOLUTIONS DELIVERY CERTIFICATE

This certificate has been designed to bridge the gap of understanding between the Project world view and the IT world view.

Inspired by work with a local state agency, SPSCC has created a set of classes that promote a more effective working environment between Project Management and IT.

These classes bring light to the various technical programs that are out there. The participants will gain an understanding of the programs and language to give enough information that projects and communication can move more smoothly.

#### How IT Works

- Start with Architecture for Agile Solution
   Delivery and then take the courses you
   need to meet your goals.
- Classes are typically 1-2 days from 8:00am-4:30pm.
- Take one course or complete the certificate.

#### Build Your Skills

Classes are set up to allow various workgroups the opportunity to gain a better understanding of concepts from the other side, ultimately providing a common language and fostering communication to enhance success on both ends and are application focused allowing you to immediately use the knowledge you obtain back at your work!



#### CERTIFICATE CLASSES (70 HRS)

- 7 hrs Architecture for Agile Solution Delivery
- 7 hrs Programming for the Non-Programmer
- 7 hrs Internet Information Services
- 7 hrs XML/Javascript for the Non-Tech
- 7 hrs Relational Database Fundamentals
- 7 hrs SQL for Basic SQL Constructs
- 7 hrs Data Warehouse Information & Overview
- 7 hrs Application Programming Interface Overview
- 14 hrs Data Analysis, Integration and Business Intelligence

#### ARCHITECTURE FOR AGILE SOLUTION DELIVERY

What is architecture? How does software architecture relate to building architecture? Working in teams and determining needs of the business can sometimes be hard to determine through communication. This class is designed to help to set up the non-architect with the information that will provide understanding.

2/15	Th	8:00am-4:30pm	\$375
Code 39321	Online with Zoom		7 PDUs
4/9	Tu	8:00am-4:30pm	\$375
Code C529	Online with Zoom		7 PDUs

#### **PROGRAMMING FOR THE NON-PROGRAMMER**

What is a Programmer? You understand the programming work provides an end product that is useful and amazing but what does it take to get there? This class is designed to help to set up the non-programmer for success in understanding and planning.

2/26	Μ	8:00am-4:30pm	\$375
Code 39338	Online with Zoom		7 PDUs
4/17	W	8:00am-4:30pm	\$375
Code 29788	Online with Zoom		7 PDUs

# **TECHNICAL SOLUTIONS CLASSES**

#### **INTERNET INFORMATION SERVICES**

Have you ever wondered about how the internet works? What makes the web browsers work the best? AND more importantly how can you make your sites the best they can be with the different tools out there? Sometimes the techy language can create a barrier that makes it hard to understand what the possibilities can be. This class can provide an understanding of how CSS, HTML and most things websites work.

3/13	W	8:00am-4:30pm	\$375
Code 42923	Online with Zoom		7 PDUs
4/25	Th	8:00am-4:30pm	\$375
Code C583	Online with Zoo	om	7 PDUs

#### **R**ELATIONAL **D**ATABASE FUNDAMENTALS

Databases store and organize data and provide valuable decision making and analysis tools in business. When building a database there are multiple layers of employees that are using the database for a variety of reasons. An accurate, complete collection of needs from the working groups is essential to making the database successful.

2/6	Tu	8:00am-4:30pm	\$375
Code 39316	Online with Zoom		7 PDUs
5/31	F	8:00am-4:30pm	\$375
Code 29816	Lacey Campus	L1-172	7 PDUs

#### XML/JAVASCRIPT FOR THE NON-TECH

Have you ever wondered what the other person is talking about when they are working through the Javascript and XML needs of a project? It is easy to get lost in a language that you don't touch every day. This class provides an overarching awareness of the programs so that in conversations there is a common ground to move forward on projects and while working on teams.

Th	8:00am-4:30pm	\$375
Online with Zoom		7 PDUs
F	8:00am-4:30pm	\$375
Online with Zoo	m	7 PDUs
	Online with Zoo F	Online with Zoom

#### **APPLICATION PROGRAMMING INTERFACE OVERVIEW**

Communication protocols in programming are set to determine building software and understanding the Application Programming Interface (API) gives you a step up when working with others to determine the next steps or best way to lay out the interface.

5/30	Th	8:00am-4:30pm	\$375
Code 29815	Online with	Zoom	7 PDUs

Exactly the level needed. Good energy, instructor was in tune with student understanding and needed level of detail.

- Relational Database Fundamentals participant

#### SQL FOR BASIC SQL CONSTRUCTS

Structured Query Language (SQL) is the programming language for managing data in relational databases. This class will discuss the theory, logic, and syntax, and give a basic overview so that you can obtain a basic understanding of SQL capabilities. Finding agile solutions in a technical world and delivering technology projects can be difficult, particularly understanding how different technological elements work together towards a solution.

6/13	Th	8:00am-4:30pm	\$375
Code 29868	Online with Z	loom	7 PDUs

**DATA WAREHOUSE INFORMATION & OVERVIEW** Databases storing details of the organization's day to day operations contain important data to track and make decisions. Data Warehouses facilitate complex analysis by restructuring, consolidating and summarizing operational data. Data Warehouse projects require in-depth analysis to determine data structure to support your organizational goals.

6/18	Tu	8:00am-4:30pm	\$375
Code 29938	Online with Zo	oom	7 PDUs

#### DATA ANALYSIS, INTEGRATION & BUSINESS INTELLIGENCE

Take the first steps to identify key concepts in business intelligence, including data analysis, integration and reporting. This is a huge topic that arches into a variety of business programs and concepts to assist in business decisions and database and application structures. Understanding the overarching concepts can give you a head start when beginning work on projects involving business intelligence.

6/24-6/25	MTu	8:00am-4:30pm	\$575
Code 29940	Online with	Zoom	14 PDUs

#### We work with you to develop training that matches your organization's needs.

#### **Customized Approach**

Corporate & Continuing Education provides open enrollment and customized courses to meet computer application, information technology, and leadership development needs of both business and government organizations in the Pacific Northwest.

In the past 2 years we have trained over 12,000 working professionals in over 900 technical and professional classes through Corporate & Continuing Education.

After careful assessment of client needs, we design tailored educational solutions that speak to the heart of our customers' missions.

#### **Modes of Delivery**

In addition to traditional instructor-led classes, we are able to adapt the material to be delivered in a format that meets the unique needs of your business, including connecting remotely to the classroom.

#### When and Where You Need It

We deliver the training at your location or in one of our classrooms. Our computer labs are continually upgraded and maintained above industry standards. Our lecture rooms handle a variety of training delivery modes. All classrooms have instructor stations with LCD projectors.

#### **Quality Instructors**

Our instructors are public sector and private business practitioners and/or consultants who bring subject matter expertise to the classroom and real world solutions to your needs.

#### **Client Benefits:**

- Contract with us using Interagency Agreements.
- Training is customized to meet your unique needs.
- Class scheduling is flexible.
- Training can occur at your facility or ours.
- You get instructors who are active, current experts in their fields.

#### How can we help you?

Contact us at conted@spscc.edu to get started.



30

spscc.edu/cce





conted@spscc.edu

spscc.edu/cce



4220 6th Avenue SE Lacey, WA 98503



# We're Back!

We are excited to be sharing our first brochure since the spring of 2020. A little about us: Noncredit courses through Corporate & Continuing Education (CCE) are designed to help you grow personally and professionally. While you won't earn college credit, many courses can help you reach continuing education requirements for your job or industry certification. We also have "just for fun" options. Creative writing or painting anyone? (Check out page 3)

You will find a lot of great courses inside, but we encourage you to keep an eye on the website as well. We frequently add more classes you won't want to miss.

We hope to see you soon!

~ CCE Team at South Puget Sound Community College



Lacey Campus 4220 6th Ave SE, Lacey WA 98503 • 360.709.2020 • spscc.edu/cce • conted@spscc.edu